uVoice
VoIP & FREE BUSINESS HOSTED PBX

FREE BUSINESS HOSTED PBX SUBSCRIBER APPLICATION FORM

Phone   0215972660

1. BUSINESS CONTACT INFORMATION

Company Name		trading as	
Company Reg No.		VAT Reg No.	
Company Type	(Pty) Ltd ☐ Public Co ☐ CC ☐ Part / Inc ☐ Other ☐		
Physical Address		Postal Address	
	Code		Code
Project Contact		Phone	
		E-mail	

2. ACCOUNTING DETAILS

Main Accounts Contact		Designation	
Phone		E-mail	

3. DEBIT ORDER INFORMATION

Bank		Branch	
Code		Acc Holder	
Acc No.		Acc Type	

4. GEOGRAPHIC NUMBER PORTING

Numbers to Migrate	1)	2)	
	3)	4)	

Migration of Geographic numbers takes up to 2 weeks. We will supply you with a Geographic Number Application form to complete should you require this service.

5. EXISTING INTERNET CONNECTIVITY DETAILS

Link type:		Wireless, Fibre, Microwave or LTE
Link / Line Size:		

6. FREE BUSINESS HOSTED PBX - NON RECURRING COSTS (NRC)

DESCRIPTION	QTY	NRC UNIT	NRC TOTAL
uVOICE AIRTIME			
Initial Pre-paid uVoice Airtime for VoIP calls (a balance warning will be e-mailed and the uVoice Airtime amount will be automatically topped up when 30% of the uVoice Airtime amount remains)	1	R 1 000	R 1 000
NUMBER PORTING			
Number Porting per Analogue Line		R 250	R -
Number Porting per Digital number range (BRI or PRI)		R 800	R -
Number Porting per VoIP Number		R 100	R -
PHONE PROVISIONING			
Phone Provisioning - Remote per phone		R 99	R -
Phone Provisioning - On-Site per phone (Minimum R850 per site)		R 200	R -
TRAINING ON-SITE			
Training 1>5		R 600	R -
Training 5>10		R 1 200	R -
Training 11>25		R 1 800	R -
Training 26 >50		R 2 400	R -
Training 51>100		R 3 600	R -
Training 101>150		R 4 800	R -
ON SITE MAINTENANCE			
Call out fee hourly		R 750	R -
SWITCHBOARD SOFT ATTENDANT CONSOLE			
Switchboard Attendant Console (Flash Operator 2) per Tenant		R 500	R -
INTERNATIONAL DID's			
International Geo DID Once Off - Specify Country		R -	R -
International Toll Free Once Off - Specify Country		R -	R -
HARDWARE			
Yealink T40P Basic IP Phone		R -	R -
Yealink T40P PSU AC Adapter		R -	R -
Yealink T46S Switchboard IP Phone		R -	R -
Yealink W60P Cordless IP Base & Handset		R -	R -
Yealink W56H Cordless IP Handset		R -	R -
Yealink CP960 IP Conference Phone		R -	R -
Netgear 8 Port Gigabit switch with 8 PoE Ports		R -	R -
Netgear 24 Port 10/100 PoE Switch		R -	R -
Netgear 24 Port Gigabit PoE Switch		R -	R -
CAT 5e Network Cabling per point		R 550	R -
		R -	R -
		R -	R -
		TOTAL NRC	R 1 000
		RENTAL	

Initial

7. FREE BUSINESS HOSTED PBX - MONTHLY RECURRING COSTS (MRC)

DESCRIPTION	QTY	MRC UNIT	MRC TOTAL
uVOICE FREE BUSINESS HOSTED PBX SUBSCRIPTIONS			
uVoice Free Business Hosted PBX Extension		R -	R -
VoIP/SIP Account with free 087 DID (DID only if not porting)		R -	R -
Call Recording per Extension		R 25	R -
Call Barring per Extension		R 50	R -
Hunt Lists / Hunt Groups per Group		R 13	R -
Day/Night Time Conditions per Tenant Included, custom schedule is chargeable		R 13	R -
Conditional Auto-Attendant/IVR per AA/IVR		R 13	R -
Speed Dial Lists per Tenant		R 13	R -
CallerID Black List per Tenant		R 13	R -
Voicemail per Tenant		R 50	R -
Voicemail to E-mail per Tenant		R 50	R -
Pin Codes per Tenant		R 50	R -
Audio Conference Bridge including DID (087x/0x0x)		R 50	R -
Additional DID number 0xx / 087		R 50	R -
SA DID 0800,0860, 0861		R 500	R -
International Geo DID Monthly - Specify Country		R -	R -
International Toll Free Monthly - Specify Country		R -	R -
Pointing of Telkom Smart Access number to VoIP per concurrent Call Monthly subscription (must have SIP Account)		R 170	R -
Call Queues (ACD), Call Monitoring/Barge-in/Whisper/Basic Wallboard per Queue		R 100	R -
uVoice Advanced Hosted Extension with Queues/Agents/Call Recording and Advanced Contact Centre Reporting and Wallboards per Extension		R 100	R -
On-site Maintenance Monthly Standard SLA Office Hours 1>5 users Per Tenant		R 250	R -
On-site Maintenance Monthly Standard SLA Office Hours 6>10 users Per Tenant		R 400	R -
On-site Maintenance Monthly Standard SLA Office Hours 11>25 users Per Tenant		R 600	R -
On-site Maintenance Monthly Standard SLA Office Hours 26>50 users Per Tenant		R 1 000	R -
On-site Maintenance Monthly Standard SLA Office Hours 51>100 users Per Tenant		R 1 400	R -
On-site Maintenance Monthly Standard SLA Office Hours 101>150 users Per Tenant		R 2 000	R -
On-site Maintenance Monthly Priority SLA 24 Hours 1>5 users Per Tenant		R 438	R -
On-site Maintenance Monthly Priority SLA 24 Hours 6>10 users Per Tenant		R 700	R -
On-site Maintenance Monthly Priority SLA 24 Hours 11>25 users Per Tenant		R 1 050	R -
On-site Maintenance Monthly Priority SLA 24 Hours 26>50 users Per Tenant		R 1 750	R -
On-site Maintenance Monthly Priority SLA 24 Hours 51>100 users Per Tenant		R 2 450	R -
On-site Maintenance Monthly Priority SLA 24 Hours 101>150 users Per Tenant		R 3 500	R -
HARDWARE			
Yealink T40P Basic IP Phone		R -	R -
Yealink T40P PSU AC Adapter		R -	R -
Yealink T46S Switchboard IP Phone		R -	R -
Yealink W60P Cordless IP Base & Handset		R -	R -
Yealink W56H Cordless IP Handset		R -	R -
Yealink CP960 IP Conference Phone		R -	R -
Netgear 8 Port Gigabit switch with 8 PoE Ports		R -	R -
Netgear 24 Port 10/100 PoE Switch		R -	R -
Netgear 24 Port Gigabit PoE Switch		R -	R -
CAT 5e Network Cabling per point		R -	R -
		R -	R -
		R -	R -
		TOTAL MRC	R -

8. FREE BUSINESS HOSTED PBX AGREEMENT TERM

Agreement Term in Months:

9. uVOICE VoIP TARRIF PLAN

TARRIF SELECTION			
ZA DESTINATION	STANDARD	PREMIUM	PLATINUM
	under R 5000	over R	over R 10000
South Africa Local	0,31	0,29	0,25
South Africa National	0,31	0,29	0,25
On Network	0	0	0
South Africa Mobile Cell C	0,84	0,56	0,48
South Africa Mobile MTN	0,78	0,52	0,44
South Africa Mobile Telkom	0,78	0,52	0,44
South Africa Mobile Vodacom	0,78	0,52	0,44

10. DECLARATION

I/We ………………………………........................... (**print name**), the undersigned, confirm the accuracy of the information contained in this document and warrant that I/we am/are duly authorized to sign on behalf of the Subscriber. I/We acknowledge that I/We have read, understood and agree to be bound by all applicable Terms and Conditions upon signature hereof. I/We further acknowledge that the aforesaid Terms and Conditions have been supplied by Ifowuni Pty Ltd. t/a uVoice. I/We hereby instruct Ifowuni Pty Ltd. t/a uVoice to debit my/our bank account each month with the amounts which are due and payable in terms of this Agreement. I/We am/are aware of the once-off charges and pro-rata monthly recurring charges that will be debited from my account within two days from signature hereof. I/We understand that indicated savings are estimates only and are dependent on monthly call mix, my/our implementation of recommended actions, service availability and other factors beyond uVoice's control. I / We understand that the Agreement Term is as specified in Section 9. I / We agree to the Ifowuni Pty Ltd. t/a uVoice Fair Usage Policy which is available on request.

Name: Capacity Place

Date Signature